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Fall 2021 NEWSLETTER

- **METER READING/IRRIGATION TURN OFF:** The District will be reading water meters beginning October 11, 2021. *Homeowners should shut off irrigation on or before that* <u>date</u>. The stop and drain valve should be turned one quarter (1/4) turn <u>clockwise</u> to shut the water off. Please insulate the water meter to keep it from freezing and breaking. A broken meter can be costly to you. Owners are also responsible for protection from freezing and other damage of the outlet piping and valves. Separate irrigation services need to be shut off at the curb stop (meter wrench required).
- **EMERGENCY CONTACT INFORMATION:** There are emergencies such as mainline breaks, construction of new facilities and water quality issues that require the District to contact our customers in a timely manner. We serve over 9,000 customers two-thirds of whom we do not have immediate contact information for and it would be very difficult to contact all of them immediately without the use of telephone and media. Please contact our office and supply current phone numbers and/or email addresses.
- **TEMPORARY CHLORINATION:** The District will be temporarily chlorinating the water system north of the Spokane River for the period October 15, 2021 through November 15, 2021. We hope that by taking this proactive approach, our water samples will be free of any coliform bacteria contamination introduced by improper sprinkler system blow-outs. Positive coliform samples affect the District's status with the Washington State Department of Health and could result in permanent chlorination. Please do your part and call the District if you see any improper sprinkler blow-outs. The District requires all customers with irrigation to have a proper backflow device.
- **IT IS EASY BEING GREEN:** The District is making great strides in saving energy and resources. We urge you to do your part. If you receive a bill on a regular basis, please go to our website and sign up for paperless billing. It is easy and there is no charge to you. You can view and save your bills or look at a history of your bills and consumption. You will receive an email the day the bills are generated so it saves time. If you choose to utilize our bill pay options, there is a small service fee. You can also mail a check or stop by our office with a check that can easily be dropped in our **new mail slot by the north door**.
- **DIRECTOR ELECTION:** Director elections will be held for Division Nos. 1 and 2 in December of this year. A Petition of Nomination must be filed in our office by 5:00 pm on Monday, November 1, 2021. Each candidate must obtain a minimum of 10 signatures from landowners within said Division and candidate must be a landowner in the Division he/she is petitioning. Please refer to RCW 87 or our Bylaws posted on the District website for further information.

6 COLD WEATHER TIPS:

- (1) <u>Insulate the meter box properly</u> Insulation sealed in a plastic bag or a piece of Styrofoam placed over the top of the meter and tightly against the sides of the meter box are good methods of insulation. It is not necessary to wrap the meter or pipes.
- (2) <u>Remove hoses from outside faucets</u> and be sure they are drained and shut off. Also, make sure your underground sprinkler system is properly drained.
- (3) <u>In extremely cold weather,</u> a pencil size stream of water left running will help prevent your service line from freezing.
- (4) <u>If you plan on leaving for the winter months</u> you may wish to winterize your home, draining all water.
- (5) Make sure your irrigation valve has been shut off and your system drained.
- **WATER QUALITY:** Consolidated Irrigation continually monitors the water supply to ensure its purity and quality. Over 80 substances (required by EPA and State Dept. of Health) are tested for. Listed below are ongoing programs that help protect and ensure our water quality. You can always find our Consumer Confidence Report on our website.

Programs for Protecting Water Quality

Wellhead Protection Program to protect the District's groundwater resources.

Cross Connection Control Program to protect the District's water from contamination.

Chemical and Bacteria Monitoring Program to ensure that the water is safe.

Reservoir Maintenance and Inspection Program to protect distribution system water quality.

Flushing of "Dead End" lines to prevent stagnant water and taste and odor problems.

American Water Works Association (AWWA) Member – this is a professional organization committed to delivering safe and reliable drinking water.

PRESENT DISTRICT BOARD OF DIRECTORS

DISTRICT BOARD MEETINGS

Board Meetings are held at 7:00 p.m. on the 2nd Wednesday of each month with the exception of the December meeting which is held on the Monday following the 2nd Tuesday. All meetings are held at the District Office. If you have any questions regarding the operation or policies of the District feel free to contact our office on Monday through Friday, 8:00 a.m. to 5:00 p.m. To join a meeting via conference call you may dial 1-844-621-3956 and use code 801125308.